



Organization of Part-Time University Students  
Survey of Part-time Students' Experience

The Organization of Part-Time University Students is currently conducting a demographic survey on part-time students at the University of Windsor. The questions that follow are designed to help us know the needs of part-time students. This survey will not only help us improve the services most important to you, but also lobby effectively on your behalf.

Please answer the questionnaire to the best of your ability. The completion of the survey may take approximately 8-10 minutes. The participation is voluntary and you may withdraw from the survey at any time. Please rest assured that that you will remain anonymous and any information provided will be held in strict confidence.

Please contact the OPUS office should you have any question or concerns about the survey.

OPUS contact information:

OPUS  
University of Windsor  
401 Sunset, Windsor, ON, N9B 3P4  
CAW Centre, Room 172  
Tel: (519) 971-3603  
Fax: (519) 971 3623  
Email: [opus@uwindsor.ca](mailto:opus@uwindsor.ca)  
Web: [www.uwindsor.ca/opus](http://www.uwindsor.ca/opus)

*Thank you for your time and cooperation.*

Deadline: November 28, 2008

## **Part 1. Information About You**

Please check the appropriate box:

### **1. Age**

- 18-24     24-30     31-35     36-40     41-45     46-50  
 51-55     56-60     over 60

### **2. Gender**

- Female     Male

### **3. Marital Status**

- Single     Married     Other

### **4. Family**

Children under the age of 18 living in the home:

- none  1     2     3     more than three

### **5. Place of Residence**

- Windsor     Essex County     Chatham or Kent County     Other

### **6a Time to Commute to the University**

- less than 30 minutes     30 minutes to one hour     more than one hour

### **6b Method of Commuting**

- car     car pool     bus     Bicycle     walking

### **7. Employment outside the Home**

- Full-time     Part-time     Not Employed

**8. Type of Employment**

Managerial/Professional     Clerical/ Labour     Health Services

other \_\_\_\_\_

**9. Does your employer pay your tuition?**

N/A         Yes         No         Partly

**10. Main reason for taking University Courses:**

- General Interest
- Career advancement
- Professional qualifications
- For a degree at another institution
- Other

**11. Why do you attend University part-time rather than full-time**

- Some desired courses are not offered
- I prefer a partial course load
- I have extensive family responsibilities
- I need less than a full course load to finish my program
- I cannot afford full-time study
- I work full-time
- I am a person with a disability
- Other

**12. Highest level of education completed to date**

- Grade 12 general level
- Grade 12 U level, Grade 13 or OAC
- College Diploma
- University Certificate
- University Degree

**13. Do you have a computer with internet access at home?**

Yes         No

## Part 2. Program and Course History

**14. How many semester courses have you completed to date:**

- None
- 1-5
- 6-10
- 11-20
- 21-30
- over 30

**15. Program you are enrolled in**

- Bachelor of Arts Major \_\_\_\_\_
- Bachelor of Science Major \_\_\_\_\_
- Bachelor of Commerce
- Bachelor of Science in Nursing
- Certificate Program
- Non-Degree

**16. Please indicate the most desirable time for you to attend class**

- Class begins and ends before 9:00 am
- Between 9:00 am and 4:00 pm
- 4:00 pm start time
- 5:00 or 5:30 pm start time
- 6:00 or 6:30 pm start time
- 7:00 pm start time
- Anytime

**17. Number of course you prefer to take in each Fall or Winter semesters**

- one
- two
- three
- more than three

**18. Please indicate if you are interested in courses in the following sessions**

- |  |   |
|--|---|
| <input type="checkbox"/> Intersession daytime              | <input type="checkbox"/> Intersession evening               |
| <input type="checkbox"/> Summer Session daytime            | <input type="checkbox"/> Summer Session evening             |
| <input type="checkbox"/> Twelve week (May- August) daytime | <input type="checkbox"/> Twelve week (May - August) evening |

### Part 3. Student Opinions - Programs and Courses

Please indicate the level of your agreement with the following statement on the scale below

- 1 - strongly disagree
- 2 - disagree moderately
- 3 - neither agree nor disagree
- 4 - moderately agree
- 5 - strongly agree
- 6- Not applicable

19.	The courses I require are offered at suitable times.	1 2 3 4 5 6
20.	There are a sufficient number of courses offered each semester to allow me progress at a satisfactory pace towards my degree.	1 2 3 4 5 6
21.	I am interested in Saturday classes offered each week. (3 hrs.)	1 2 3 4 5 6
22.	I am interested in Saturday classes offered every other week. (6 hrs)	1 2 3 4 5 6
23.	An adequate number of required courses are offered in Intersession.	1 2 3 4 5 6
24.	An adequate number of required courses are offered in Summer Session.	1 2 3 4 5 6
25.	An adequate number of required courses are offered in the evening time slots.	1 2 3 4 5 6
26.	a. There is adequate financial assistance available for part-time students. b. I do not need financial assistance c. I would take more courses if I had more financial assistance	1 2 3 4 5 6

27. Examination times are convenient.	1 2 3 4 5 6
28. Instructor's office hours are convenient and s/he is readily available for communication.	1 2 3 4 5 6
29. Overall, I am satisfied that I am learning what I need in my program of studies.	1 2 3 4 5 6

#### Part 4. Student Opinions on University Services

Please indicate the level of your agreement with the following statement on the scale below

- 1 - strongly disagree
- 2 - disagree moderately
- 3 - neither agree nor disagree
- 4 - moderately agree
- 5 - strongly agree
- 6 – not applicable

30. Adequate availability of parking.	1 2 3 4 5 6
31. Adequate accessibility of the campus for those with physical disabilities.	1 2 3 4 5 6
32. Adequate On-campus child care services	1 2 3 4 5 6
33. Availability of Student Centre facilities	1 2 3 4 5 6

34.	Availability of services at OPUS (Organization of Part-Time University Students)	1 2 3 4 5 6
35.	Adequacy of University of Windsor IT services	1 2 3 4 5 6
36.	Adequacy of Library services on campus	1 2 3 4 5 6
37.	Availability of Workshops on Study Skills	1 2 3 4 5 6
38.	Availability of distance education courses	1 2 3 4 5 6
39.	Availability of athletic/fitness facilities	1 2 3 4 5 6
40.	Adequacy of Bookstore hours and service	1 2 3 4 5 6
41.	Adequacy of Cafeteria hours and service	1 2 3 4 5 6
42.	Availability of the Academic Writing Centre	1 2 3 4 5 6
43.	Availability of the Financial Awards office	1 2 3 4 5 6
44.	Availability of the Student advising Centre	1 2 3 4 5 6
45.	Availability of the Students with Disabilities office	1 2 3 4 5 6
46.	Availability of the Student Counselling Centre	1 2 3 4 5 6
47.	Access to administrative offices (Registrar Cashiers,).	1 2 3 4 5 6
48.	Availability of safety features such as Walk Safe, emergency call buttons, etc.	1 2 3 4 5 6

## Part 5. Student Opinions on OPUS Health & Dental Plan

Please indicate the level of your agreement with the following statement on the scale below

49. Are you aware of the Student health and dental plans offered by the Organization of Part Time University Students (OPUS)?	YES or NO
<p>50. How did you find out about the plan? Select all that apply:</p> <p>Health and Dental Plan Booklet</p> <p><b>a)</b> Student Handbook</p> <p><b>b)</b> Campus Newspaper</p> <p><b>c)</b> Posters on Campus</p> <p><b>d)</b> Orientation Events</p> <p><b>e)</b> Registrars’/Student Accounts Office</p> <p><b>f)</b> Tuition Fee Statement</p> <p><b>g)</b> OPUS website</p> <p><b>h)</b> Word of Mouth</p> <p><b>i)</b> Mass Email with highlights and deadlines</p> <p><b>j)</b> Other: Please specify</p>	<p>a)</p> <p>b)</p> <p>c)</p> <p>d)</p> <p>e)</p> <p>f)</p> <p>g)</p> <p>h)</p> <p>i)</p> <p>j)</p> <p>k) all</p>
<p>51. How do you prefer to obtain information from your Students Union about your Health and Dental Plans? Select all that apply:</p> <p><b>a)</b> Health and Dental Plan Booklet</p> <p><b>b)</b> Student Handbook</p> <p><b>c)</b> Campus Newspaper</p> <p><b>d)</b> Posters on Campus</p> <p><b>e)</b> Orientation Events</p> <p><b>f)</b> Mass Email with highlights and deadlines</p> <p><b>g)</b> OPUS website</p> <p><b>h)</b> Other: Please specify</p>	<p>a)</p> <p>b)</p> <p>c)</p> <p>d)</p> <p>e)</p> <p>f)</p> <p>g)</p> <p>h)</p> <p>i) all</p>
<p>52. How important are the following aspects of the plans to you?</p> <p><b>a)</b> Coordinating Benefits with Other Plans</p> <p><b>b)</b> Enrolling Family Members</p> <p><b>c)</b> Opting Out</p> <p><b>d)</b> Opting In</p> <p><b>e)</b> Ability to Continue Coverage After Graduation</p>	<p><b>a)Extremely</b></p> <p><b>b)Important</b></p> <p><b>c)Undecided</b></p> <p><b>d)Not Very</b></p> <p><b>e)Not at All</b></p>



<p>53. What manner of refund do you prefer to receive for your opt out reimbursement?</p> <p>a) Cheque reimbursement b) Credit to student account c) Pick-up at the OPUS office</p>	<p>a) b) c)</p>
<p>54. In your opinion, how important are the following health benefits?</p> <p>a) Prescription Drugs b) Oral Contraceptives c) Vaccinations d) Paramedical Services (Physiotherapist, Chiropractor, Naturopath) e) Eye Exams f) Prescription Eyeglasses/Contacts g) Travel Health Coverage</p>	<p>a) b) c) d) e) f) g)</p>
<p>55. Do you wear</p> <p>a) Eyeglasses b) Contact Lenses c) Both d) Neither</p>	<p>a) b) c) d)</p>
<p>56. In your opinion, how important are the following dental benefits?</p> <p>a) Check-up and Cleaning (Every 6 months) b) Ceramic/White fillings on all teeth (instead of silver amalgam) c) Wisdom teeth extraction</p>	<p>a) b) c)</p>
<p>57. Are you satisfied with the current coverage of both the health and dental plan? Please specify any benefits you would like to see added.</p>	<p>a) Satisfied b) Not sure c) Would like to add</p>
<p>58. Have you travelled by airplane either with in Canada or internationally in the past 12 months?</p>	<p>a) <b>within Canada</b> b) <b>internationally</b></p>

<p>59. How important do you feel the Health and Dental Plan is to students? Which of the following should be a priority for the Health and Dental Plan:</p> <ul style="list-style-type: none"> <li>a) Cost Containment</li> <li>b) Better Coverage</li> <li>c) Same level of coverage for same costs</li> </ul>	<ul style="list-style-type: none"> <li>a)</li> <li>b)</li> <li>c)</li> </ul>
<p>60. Do you think that OPUS should continue to offer the Health and Dental Plans to students?</p>	<p><b>YES OR NO</b></p>